

Owner		
Full Name		
Address		
Postcode		
Home Phone Number		
Mobile Number		
Email Address		
Emergency Contact Name & Phone Number		
Name and Address of your Veterinary Surgery		

Booking Dates	
We are open Monday-Friday 9:00am -5:30pm, Saturdays & Sundays 9:00am-1:00pm	
Arrival Date	
Dropping-Off Time	am / pm
Departure Date	
Collection Time	am / pm

Cat Details		
<p>Your cat MUST be vaccinated against feline infectious enteritis and cat flu to stay with us. Please bring vaccination card on day of arrival.</p> <p>We do not take male cats over 6 months that haven't been neutered</p>		
	First Cat	Second Cat
Cats Name		
Age		
Breed / Markings / Description		
Date of Last Vaccination (Vaccination card needed upon arrival)		
Flea / Tick Prevention Used & Last treatment date		
Any Medical Problems / Conditions / Medication / Allergies		
Any further information		

Charging period
We charge by the day, this includes the day of arrival and the day of departure, If you drop-off on a Saturday and collect the following Saturday, the total cost would be for 8 days. This is to allow time for comprehensive cleaning and hygiene preparation of the unit. The minimum charge for a stay with us is £30.00.

PAYMENT
At the time of booking, a deposit of £30.00 per cat pen is required. Bookings made with less than 7 days to go will be required to be paid in full. The balance of the booking will be payable on the day of your arrival, either by cash or bank transfer.

_____ Days @ £_____ per day is £_____

Deposit payable to day £_____

Balance due £_____

By making a confirmed booking and paying a deposit, you will have deemed to have accepted our terms and conditions overleaf. Please read before signing.

Owners Signature

Date ____/____/____

The unavoidable "small print"

Our philosophy is to treat our customers fairly and to provide excellent service to both owners and cats, and in return we expect to be treated fairly ourselves by our customers.

These detailed terms and conditions are provided to set expectations and avoid misunderstandings

PLEASE READ CAREFULLY BEFORE BOOKING-IN

Cancellation (in full or in part)

Bookings may be cancelled or changed up to 14-days prior to the start date without charge. We will do our best to accommodate a date change, but it is not always possible if we are full. Any deposit paid will be refunded.

However, because of the difficulties of re-letting a room at short notice, if you cancel your confirmed booking (in part or for the full period) within 14-days of the start date, the full charge for the booking will be due. You may be able to recover this charge on your holiday cancellation insurance where applicable.

Health

In the event your pet shows signs of illness, we will contact you or your emergency contact immediately to discuss the situation and if necessary, take your cat to your vet if within a 5 mile radius otherwise our own vet will be used. This amount will be payable by you when you collect your cat.

We recommend that cats collars are removed before they come due to safety reasons. We accept no liability in the unlikely event your pet becomes ill, lost or dies during their stay. All pets are left entirely at the owner's risk.

In the unfortunate event a cat should die whilst staying at the cattery, we will of course make every effort to advise the owner or owner's emergency contact. Unless we are otherwise instructed, the cat will be taken to the cattery veterinary surgery for the appropriate safe storage until the owner's return.

Vaccination

We can only accept cats who have current certificates of inoculation for Feline Infectious Enteritis and Cat Flu, dated no later than one year prior to the last day of your cats stay and you must bring your vaccination cards with you. Please get your cat vaccinated in good time. The treatment must have been completed at least 7 days before the start date of boarding. If this is your cat's first vaccination or your annual vaccination programme has lapsed, then your cat may need two vaccinations three weeks apart - requiring a total of almost 5-weeks or more from the first vaccination before we can accept your cat. If you are in this situation, you should seek advice from your vet.

Fleas and Worming

You should also check that your cat is treated against fleas and worms. If we suspect that your cat has fleas or worms we will treat it and, to avoid a risk of repeat treatment too soon, please indicate on the Booking Request Form whether it has had treatment in the last month or so. If we treat your cat for fleas or worms, we will not charge extra for the time to treat them, however the full retail cost of the treatment will be added to the cost of your cat's stay.

Unneutered Cats

Because of their tendency to spray, non-neutered male cats over 6 months old cannot be accepted for boarding.

Full Queens are not accepted either as stress and anxiety can affect hormones and the last thing we want is a calling queen in the cattery!

Uncollected cats

Any cat left uncollected more than 7 days after the end date of the booking without communication from the pet owner or their representative will be handed to an animal charity at our discretion. Any fees, including but not limited to boarding fees, veterinary fees, medication, late-collection fees, donations or fees to the charity etc. will remain due.

Refused Admission

In the event that we have to refuse to admit your cat on arrival for reasons explicitly stated in here (e.g. non-vaccination, Full Queen "in heat" etc.), this will be equivalent to late cancellation, and payment will be due based on the Cancellation clause above.

Cat Carriers

You should transport your cat(s) in a suitable secure pet carrier unit. Please do not carry your cat in your arms or in any old box. Any sudden movement, loud noise or bang could mean your cat might run off and we cannot be held responsible if this happens.

Providing your own food

We carry a wide range of standard cat foods, however you are welcome to provide your own food for your cat, particularly if they are on a prescription diet from your vet. If you do so, however, there is no reduction in boarding fees as the cost savings in cat food are more than outweighed by the additional time needed to handle special food.

Purrs Cattery Boarding Prices	Cat Pens	Standard Price	20% discount For New Clients
	Single Pen for 1 cat	<i>£10.00 per Day</i>	<i>£8.00 per Day</i>
	Double Pen 2 cats	<i>£14.00 per Day</i>	<i>£11.20 per Day</i>
	Large Pen 3 cats	<i>£16.00 per Day</i>	<i>£12.80 per Day</i>

Cats Diet

Your cat needs to be eating the same diet as at home, different food can give them an upset tummy. If your cat has a special veterinary diet this will need to be provided

We normally feed dry biscuits at all times and feed a sachet of meat for breakfast and tea. Water changed twice a day.

If you would like anything different please give full details as to the amount you feed your cat per day and at what times, as we can easily accommodate any differences :

Any special requests / welfare / nutrition requirements :

Menu

Please tick your choice of cat food

Complete Dry Food		Pouches with Jelly		Pouches with Gravy		Own Food If Required
Go-Cat		Kite-Kat		Kite-Kat		
Whiskas		Whiskas		Whiskas		
Purina One		Felix		Felix		
Iams		Sheba		Other		
Harringtons		Other				
Other						

Any supplied treats and at what times :

Privacy and Data Protection

As from the 25th of May 2018 the GDPR rules came into force.

Purrs Cattery recognises the importance of these regulations and will strive to protect your personal data.

Purrs Cattery will need to collect your personal information In writing or data , as a pre requisite to any booking made With purrs Cattery.

The information gathered on our booking forms are required for Us at purrs Cattery to ensure the safety and wellbeing of our clients pets whilst staying with us,and for us to provide the best possible Service for our clients. It will also enable us to handle repeat bookings in the easiest and most efficient way.

The data that we collect is not used for any other purpose. Purrs Cattery will not share any data with a third party, unless We are required to do so by law.

Where you provide us with an alternative contacts personal Information,please ensure that you have asked that persons permission to do so prior to booking.

Any client or alternative contact are entitled to see the data that Purrs Cattery holds on you,and you are also entitled to ask us to delete any or all of the data that we hold for you,which we will be pleased to do so. But please note that this will require us to go through the complete booking process each time your cat stays with us.

In all cases,all personal data that we hold on any person will be safely deleted or destroyed after a period of time has elapsed where no further bookings have been made by the client.

During the booking process you are required to read our terms and conditions and by signing the forms you are agreeing to our terms and conditions and also our privacy and data policy.